# KM PRODUCT REVIEW (Workplace



- · Facebook Workplace is a social networking tool for enterprises
- · Built in almost the same format as Facebook for general purpose social networking
- Launched in 2016 after extensive testing across multiple organizations
- Competitors include Yammer, SalesForce Chatter, SAP Jam Collaboration etc.

- · Real time communication with colleagues
- · Familiar features available, such as News feed, live chats, group video etc
- · Multi-Company Groups allows people from different organisations to work together
- · Provides analytics and single sign-on in addition to integration of Workplace with the existing IT system
- · Integration with many of the common applications

#### **About**



### **Functionalities**

# **Improvements**

# by **facebook**

## Our View

- Difficult to manage any discussions, should improve
- · Not suited for work coordination between team members
- Content storage is available but content management features need to be added
- Difficult to crowd source answers for employee questions

- · Adoption will be easy as looks very similar to Facebook
- · Not much planning behind the way features are planned. An attempt to replicate the general Facebook features
- · Social networking applications should be bundled with content management and project coordination tools. Workplace does not have those features